Remote Call Back

When you are out of the office and want to make a call to someone who's number is within your account, simply call the CloudPBX number from any phone. When you hear ringing, hang up and you will be called back – so you can make a call from your CloudPBX account. Call Back is free on all CloudPBX accounts. Calls made to non CloudPBX account numbers are charged as outbound calls.

Quick Guide

Step 1: Setting up Remote Call Back

1. Log into https://now.tel2.co.uk > select number you wish to set up remote call back on.
2. Select **CloudPBX > Advance > Remote Call Back**
3. Click **enable remote call back**
4. Choose remote call back service option
5. Select a PIN number if needed. **NOTE:** PIN numbers are needed if you choose to call back all numbers

Advanced Features

☐ Enable remote call back service for your number?

Select Remote Call Back Service option:

✓ Call back selected callers only and present Remote Dial Tone Service
Call back all callers and present Remote Dial Tone Service

Remote Call Back PIN Number: *(You must specify a PIN number if you allow call back to ALL callers)*

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[0   ]   Seconds to wait before initiating call back: *(Defaults to immediate callback)*

If selected callers option is chosen, enter numbers to call back to present Remote Dial Tone Service: *(enter one number per line and include the area code)*

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Instead of calling back the calling party, always call back the following number instead:

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Step 2: Using Remote Call Back

1. Call your CloudPBX number from a phone number chosen.
2. Hang up when you hear ringing.
3. CloudPBX will call you back.
4. Answer the call and then make calls as usual.

NOTE: Off-net calls to call back remote numbers are charged as outbound calls.

Advanced Features

Unique solution ID: #1028
Author: Support
Last update: 2016-05-28 07:51