

Technical Questions

What Codecs do Tel2 Support?

Codec Support

- **Voice:** G.722 (wideband), G.711 A Law, G.711 U Law, GSM, iLBC, G.729 and G.726 with automatic transcoding between codecs.
- **Video:** H.264 and H.263.
- **Fax:** T.38 pass-through and termination (Redundancy Mode)

Quick Guide

1. Log onto <https://now.tel2.co.uk> portal
2. Select **CloudPBX** > **Phone number** > **Preferences** > **Voice and Quality**
3. Set preferences
4. Set Codecs (recommended SysAdmins only)
5. Set DTMF (recommended SysAdmins only)

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