## Cloud PBX Features Call Flow Priority Call Flow Priority

Occasionally you'll configure a feature only to discover that another feature on the account has over-ridden your preferred feature. For example you can't set Call Rejection and Call Forward on the same line, as the Call Rejection has a higher priority than the lower call forwarding.

Here is a complete list of call flow priorities from the dial plan:

- 1. Call Rejection (block anonymous callers and blacklisting)
- 2. Remote Dialtone
- 3. Remote Call back
- 4. Conference Room
- 5. Auto-Attendant
- 6. Agent Queuing
- 7. Do Not Disturb
- 8. Call Screening
- 9. Call forward Always
- 10. Simultaneous Ring
- 11. Hunt Groups

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