

Inbound Calls

Shared Line Call Appearance

SHARED LINE FEATURE

The Tel2 Shared Line service enables you to have up to 6 devices or phones registered against a single Tel2 number at the same time. When someone rings the Tel2 number all phones/devices will ring at the same time. A great example of this is if you have Tel2 App (Softphone) and a VoIP handset or dual mode cellphone.

Instead of having a Tel2 number for your handset/cellphone and another Tel2 number for your softphone - simply use the same number on both and no matter where you are people will be able to reach you. Tel2 Shared Line is also useful in a small office situation where you have Shared Line and want it to ring all the office phones at once. Of course if you're away from an area with internet access you can still use the Simultaneous Ring service to have your cellphone or landline ring as well.

How to Enable Shared Line

1. Log into <https://now.tel2.co.uk> > select number you wish to set up Shared Line.
2. Select **CloudPBX > Inbound Calls > Shared Line.**
3. Click **Enable Shared Line Appearance.**
4. Click **Save Settings** to update.

Here's how it works:

You should choose one device as your primary device. In the SIP settings for your primary device enter your Tel2 number and password as usual. For each additional device you will need to add a suffix to your Tel2 number/login. The suffix will need to take the format of a dash followed by the number 1-5. Each device will need a different number/suffix or else the service won't work. The password is the same for each device.

The maximum number of devices you can register against one Tel2 number is 6 including your primary device

Here's a sample/example configuration:

- Primary Device - Cisco VoIP handset - Login as '**442037654321**'
- 2nd Device - Tel2 Desktop App (Softphone) - Login as '**442037654321-1**'
- 3rd Device - Tel2 Smartphone App - Login as '**442037654321-2**'
- etc.

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If you have any feedback on the service please email support@tel2.co.uk

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