Last Number Redial

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Use last number redial when you are on a call with a customer and the line drops, or you have finished the call and want to quickly call them back ***66** will redial the number **you last called.** You also have the option of having the number read back to you first for confirmation.

Quick Guide

1. Log into https://now.tel2.co.uk **>** select the number you want to set up Last Number Redial.
2. Select **CloudPBX > Outbound Calls** > **Last number redial.**
3. Set your preferences.
4. Click **Save settings** to update.

Last Number Redial

You can dial *66 to redial the last number you called. Select your confirmation options here

☐ Before redialing the last number, do you wish the system to read back the number first and ask for confirmation?

[Save settings]

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