Presenting Non-Tel2 Numbers for Outbound Calls

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Non-account numbers can be presented on outbound calls, though by default the caller ID is your number supplied by CloudPBX provider. Subject to verification that you are the number(s) owner. To verify a number that was not provided by CloudPBX provider contact your provider, they will link the required numbers to your account.

Quick Guide

Step 1: Apply for a Verified Non-Account CLI

1. Log into https://now.tel2.co.uk > select the number you want to set up
2. Select CloudPBX > Outbound Calls > Caller ID & Privacy
3. Under Caller ID Settings at the bottom of the page you will see a link:Verified non-account number selection: (Click here to add a non-account number)
4. Click on the link and enter your phone number you wish to present as CLI on your account.
5. Answer the call and enter the PIN number you are presented with to enter followed by the '#' key. If succesful you will need to configure the number per Step 2 below
6. If you are unable to call the CLI back for some reason then you will need to send us proof of ownership of the number by emailing our support team.

Step 2: Associate the non-Tel2 number

1. Log into https://now.tel2.co.uk > select the number you want to associate a non-account number with.
2. Select **CloudPBX > Outbound > caller ID and Privacy**
3. Choose from the dropdown **Verified non-account selection** your non-account number
4. Select **Save**

Caller ID Settings

By default the caller ID you present to other people will be your normal number. However, we will also let you present a different Caller ID on outbound calls to the PSTN, so long as this number is either on your account or we have verified that you are the owner of the number you wish to present.

If you wish to present a Caller ID on outbound calls that is not on your account then you will need to contact our support team with proof of ownership of those numbers and they will be added to your account once this has been reviewed.

Select the type of Caller ID you wish to present on outbound calls:

| Present a phone number from yc ⬍ |

Account phone number selection:

| -- Not set -- ⬍ |

Verified non-account number selection: (Click here to add a non-account number)

| -- Not set -- ⬍ |

Save settings

Unique solution ID: #1024
Author: Support
Last update: 2016-05-28 04:48