Feature Short Codes

Feature Short Codes

Use the following **short codes** on your CloudPBX phone to setup various features from your handset instead of logging into the CloudPBX.

NOTE: Wherever you see 'xxx' below, this refers to a number you enter:

Popular codes

*55 Access Voicemail Portal

*88 Group Pickup

Perform a 'blind' transfer to another number (if not disabled)

#0 Perform an 'attended' transfer to another number (if not disabled)

Mail

*55 Access Voicemail Portal

*99 Voice Portal Menus

Forwarding and Locate me

*72xxx Call Forward Always Activation

*73 Call Forward Always Deactivation

*92xxx Call Forward No Answer Activation

*93 all Forward No Answer Deactivation

*90xxx Call Forward on Busy Activation

*91 Call Forward on Busy Deactivation

*561xxx Enable and Set 'Locate Me' Number 1

*571 Deactivate 'Locate Me' Number 1

*562xxx Enable and Set 'Locate Me' Number 2

*572 Deactivate 'Locate Me' Number 2

*563xxx Enable and Set 'Locate Me' Number 3

*573 Deactivate 'Locate Me' Number 3

Do not disturb and Privacy options

*78 Do Not Disturb Activation

*79 Do Not Disturb Deactivation

*30 Caller ID Blocking Activation

*31 Caller ID Blocking Deactivation

*77 Anonymous Call Rejection Activation

*87 Anonymous Call Rejection Deactivation

*60xxx Selective Call Rejection (Blacklist) Addition

Page 1 / 3

(c) 2024 Support <support@tel2.co.uk> | 2024-04-28 09:20

*80xxx Selective Call Rejection (Blacklist) Removal

*65xxx Make a call with Caller ID visible

*67xxx Make a call with Caller ID blocked

*32 Anonymous caller screening Activation

*33 All callers screening Activation

*34 Call screening Deactivation

Remote callback/dial-tone options

*94xxx Remote Dialtone Service Number Addition

*95xxx Remote Dialtone Service Number Removal

*96xxx Remote Call-back Service Number Addition

*97xxx Remote Call-back Service Number Removal

*98xxx Remote Access Authorisation Pin Setup

*98 Removal of Remote Access Authorisation Pin (Trusted ANI only)

Auto Attendant options

*22 Record your auto attendant message/menu for callers

*23 Playback your auto attendant message/menu *24 Activate the auto attendant service on your line *25 Deactivate the auto attendant service on your line

Conferencing options

*40 Activate conferencing for my number (turn into conference room)

*41 Deactivate conferencing for my number

*42 Access your own conference room

Group Pickup options

*88 Group Pickup

*89 Directed Group Pickup

*89x Directed Group Pickup (with specified pickup number)

Other options

*61 Call Waiting Activation

*81 Call Waiting Deactivation

*69 Call Return (Call back your last caller)

*66 Last Number Redial

*51 Who last called me?

*37xxx SetAuthorisation Pin Code

*37 Remove Authorisation Pin Code (no digits after *37)

*74x Program Speed Dial 8 (x can be 2-9)

*52 Toggle to activate/deactivate CloudPBX voicemail system

*54n Set Call Diversion Timer where 'n' is number of seconds

Page 2 / 3

(c) 2024 Support <support@tel2.co.uk> | 2024-04-28 09:20

Feature codes during a call

##	Perform a 'blind' transfer to another number (if not disabled)
#0	Perform an 'attended' transfer to another number (if not disabled)
*1	Start/Stop a manual recording of a call (if not disabled)

Disconnect from a call

Unique solution ID: #1046

Author: Support

*0

Last update: 2016-05-28 08:31