

# How do I move my existing phone number to Tel2?

## Number porting - How to move my existing numbers to Tel2

Tel2 supports number porting which means that you can bring your current number with you to use on our network. However we only allow porting of Fixed Line and Tollfree numbers at this stage (i.e. we do not allow porting of Mobile phone numbers). Porting charges apply to each port request that is submitted.

To port a number please contact [support@tel2.co.uk](mailto:support@tel2.co.uk).

### In the UK we have two number port request types:

**Simple Port:** This refers to a single number and can generally be completed within a week so long as the number isn't part of a larger block of numbers.

**Complex Port:** More than one number. Complex ports typically take several weeks to process.

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