

Billing Questions

Billing Records (CDR)

Billing Records (CDR)

You have the ability to search through all your Call Data Records (CDR) billing records, and you can refine your search by; date calls were made, billing period, length and type of call.

Quick Guide

1. Login into <https://now.tel2.co.uk>.
2. Select **Account > Billing records**
3. Set parameters; calls made before/after, billing period and billing group.
4. Click **Save** or **Export CSV** for billing records.

Note: Use **Advance search** to tighten your search, to make it easier to find particular billed calls.

CloudPBX CDR records include the following information:

- Account code
- A Party (Calling Party)

Billing Questions

- B Party (Called Party)
- Channel used
- Destination channe
- Last application
- Call start time
- Call answer time
- Call end time
- Call duration
- Bill seconds
- Call result
- Diverting number
- Unique id for call
- Hang up

CDRs can be used to generate AMA billing records.

Unique solution ID: #1049

Author: Support

Last update: 2016-05-29 00:10