Advanced Features

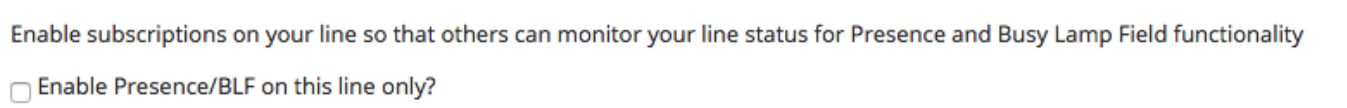
Call Transfers

Call Transfers

By using call transfer you can easily transfer your current caller to another person.Dial **#0** for an attended transfer – this is where you can announce the caller and retrieve the call if it is unanswered. Dial **##** for a blind transfer – where the call is directly passed through to another person without announcement

Quick Guide

1. Log into https://now.tel2.co.uk > select the number you want to set up Caller Transfer on.
2. Select **CloudPBX > Advanced > Call Transfers.**
3. Click **Enable Presence/BLF on this line only.**
4. Click **Save settings** to update.



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Advanced Features

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