

Preferences

Voice Quality & Networking

Voice Quality & Network

Voice quality allows you to set perimeters for your calling quality.

Quick Guide

1. Log onto <https://now.tel2.co.uk>.
2. Select **CloudPBX** > Phone number > **Preferences** > **Voice and Quality**.
3. Set preferences
4. Set Codecs (recommended SysAdmins only)
5. Set DTMF (recommended SysAdmins only)
6. Click **Save settings** to update.

There is also the ability to specify the codecs you wish to support. Tel2 offers :

- G.711 a-law codec supported (Excellent quality)
- G.711 u-law codec supported (Excellent quality)
- G.722 wideband codec supported (The best quality)
- GSM codec supported (Good quality)
- iLBC codec supported- MUST be 30ms/13.33kbps variant (Good quality)
- G.729 codec supported (Good quality)

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- H.263 video codec supported
- H.264 video codec supported

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